

## CURRICULUM VITAE

<b>Position Title and No.</b>	{e.g., K-1, TEAM LEADER}
<b>Name of Firm</b>	<i>Insert name of firm proposing the expert</i>
<b>Name of Expert:</b>	Dr. Fortunato Da COSTA
<b>Date of Birth:</b>	28/January/1959
<b>Citizenship</b>	Portuguese

**Education: University, Dr., PHD level, Maitrise, BAC+8**

Date from – Date to:	Degree(s) or Diploma(s) obtained / Institution:
12/1996 – 12/1998	<b>Maitrise+MBA - Master Business Administration Degree in European Studies - Maitrise, BAC+8</b> / European Studies Institute of the European Union Commission in Asia (Macau)
09/1988 – 03/1991	<b>MBA Master's Degree in Public Administration &amp; Management, BAC+6</b> / Macau University in Asia (Macau)
10/1978 – 12/1982	Level Bachelor Degree in Engineering (BTS) / IST Technical University in Portugal (Lisboa)

Institution	BonitaSoft BPM France, Paris	STSS.A. Lausanne Switzerland	OMPI – WIPO Worldwide Academy	UNISYS Hong Kong Asia	ORACLE Hong Kong Asia	SUN Microsystems Hong Kong, Asia
<b>Date (month/year)</b>	12/2012 – 11/2014	14/July/2010	10/2003 – 11/2003	12/1991 – 7/1994	Various courses between 1988 & 1994	11/1993
<b>Degree(s) or Diploma(s) Obtained</b>	<b>BPM Expert: Business Process Management, BPMN, UML, System Architecture, Systems integration</b> <u>Professional Certificate</u>	Practical training to provide Advanced Project Management Training & Simulation Certified SimulTrain Trainer <u>Professional Certificate</u>	General Course on Intellectual Property <u>Professional Certificate</u>	Senior Unix Specialist & Unix System Administrator; TCP/IP Implementation & Support; Unix advanced Servers Administration - <u>Professional Certificate</u>	Senior ORACLE Developer/Installer Specialist and Senior DBA - <u>Professional Certificate</u>	Senior Specialist in Sun Hardware & Unix Solaris & Senior Administrator -  <u>Professional Certificate</u>

Institution	Macau Government (Macau)	Macau Government (Macau)	DATA GENERAL Hong Kong, Asia
<b>Date (month/year)</b>	07/1987 (480 hours)	05/1987 (400 hours)	07/1986
<b>Degree(s) or Diploma(s) Obtained</b>	Certified Functional System Analyst and Analyst Programmer - <u>Professional Certificate</u>	Certified Trainer / Adults Teacher in Professional Training in Banking and Government Sectors - <u>Professional Certificate</u>	Programmer in Data General AOS/VS and WANG, Cobol and Basic - <u>Professional Certificate</u>

**Employment record relevant to the assignment:**

From-To:	Country:	Institution:	Position:	Description:
#65 1/12/2024 -present	Rwanda	Rwanda Government, Rwanda Information Society Authority, GFA Group Germany: <a href="mailto:Rune.Rossius@gfa-group.de">Rune.Rossius@gfa-group.de</a>	ICT Team Leader & Senior eGovernance ICT Expert +600 Working Days	Team Leader of a group of six (6) international senior ICT/Procurement experts that will promote and support, during several years, the Design of the e-Governance systems architectures, the Procurement of the entire ICT infrastructure and the implementation of the integrated management information systems/platforms to be used by the Government of Rwanda ministries and agencies.
#64 16/10/2023 -18/07/2024	Angola	Angola Government, European Union Delegation, DT GLOBAL (USA), Angola Government/ Director Dra Paula Coelho <a href="mailto:paula.coelho@ina-pem.gov.ao">paula.coelho@ina-pem.gov.ao</a>	ICT Senior & eGovernance Expert  +100... Working Days	Design the system architecture and the implementation of an integrated management information system platform and software for the management of a transversal and multisectoral ICT Business Process Management platform serving multi governmental ministries (Finance, Taxation, Identification and Registries, Social Insurance, Microcredit, small and medium enterprises, healthcare, ...) targeting the reconversion of the informal economy into the formal economy. The new information system must include a digital "one-stop shop" or Single-Window platform that has to be citizen centric and a database must, also, be available for decision-making using disaggregated data.
#63 14/08/2023 -5/08/2024	Mozambique	Mozambique Government, World Bank, AARC (Ireland) Mr. Patrick Corrigan (Ireland): <a href="mailto:finance@aarcons-ultancy.com">finance@aarcons-ultancy.com</a>	ICT Team Leader, ICT Senior Expert  +47 Working Days	Project to design the system architecture and the implementation of an integrated management information system platform and software for the management of a very large World Bank project consisting on the Consultancy Services of the Municipal Financial Management Information System (FMIS) Stocktaking and Design of all the Municipal ICT Governance Strategy for the Mozambique Nation near the Central Government and all the Municipal authorities.

#62 1/1/2022 -Present	All the Countries	Company in Canada Citadel: Mr. Xavier, Bonifay (Canada) : <a href="mailto:bonifay@nj-maint.com">bonifay@nj-maint.com</a>	ICT Senior Expert, Business Consultant  +100 Working Days	Project to implement multilingual integrated management software for the management of low and high density municipalities. Integrated management of databases of Assets, Stocks, Stores, Personnel, Teams, Maintenance... with the global cartography of Google-Maps-Earth applied to cities or municipalities, data consolidation, change management and possibly analysis and projections. System aimed at designing, developing and implementing a complete, multicultural and multilingual ICT platform, intended to help and support the integrated management of municipalities in the world with a complete integration of the cartography of their Countries. Solution accessible, in a totally secure and protected form, by Internet for all types of computers connected to the Internet/Cloud and by applications for Android/ Apple IOS Smartphones/ Tablets.
#61 1/5/2020 -Present	160 Countries in: Europe, Asia, Oceania, Africa, North Central South America	Business Offers to Experts Employment Groups on Facebook.com by Fitini.NET ConsultinG: Dr. Francisco Nicolau (China) <a href="mailto:fncrisconicolau@gmail.com">fncrisconicolau@gmail.com</a> Dr. Thameur Moalla (Tunisia) Eng. Farid Naggar (Egypt) ...	Team Leader, ICT Senior Expert  +200 Working Days	Team Leader of the e-Social Media CRM/BPM Rapid Alert System & Experts Employment Knowledge Management Information System for Experts around the world, based on the expansion of a previous project started in 2019 (#59): project to design, develop and implement a comprehensive, multicultural and multilingual ICT platform to help and support the persons and the companies, worldwide: to post offers, job offers or employment offers targeting the potential experts around the World, in a country-by-country basis. The platform also allows the potential experts to post their working skills, country-by-country, allowing the companies to hire them almost at once without any bureaucracies. The ICT platform is now live and it is a great success: growing automatically at a daily rate of more than 2000 new experts from the top 160 Countries worldwide...
#60 1/5/2019-31/1/2020	Nigeria, Burkina Faso	European Commission Delegations in Nigeria and Burkina Faso /Safège France – Pinto Luvent Consulting GmbH Germany – Mr. Alexander von Brühl-Pohl, Tel: +493012086209	Senior Expert in ICT Systems Architecture and institutional administration  +198 Working Days	Technical assistance for the System Architecture and Masterplan definition of the information, communication, technology and the institutional administrative infrastructures for the creation and operationalization of the West Africa Regional Competitiveness Observatory at ECOWAS (CEDEAO) covering 16 West African Countries (Nigeria, Burkina Faso, Guiné-Bissau, Gambia, Niger, Cabo Verde, Sierra Leone, Ghana, Mali, Guinea, Mauritania, Benin, Togo, Senegal, Liberia, Cote d'Ivoire). Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance and on the development of the e-business/e-commerce over the country and worldwide.
#59 2/2019 -4/2019  8/2018-12/2018	150 Countries in: Europe, Asia, Oceania, Africa, North Central South America	Offers Job Employment Groups Association on Facebook.com by Fitini.NET ConsultinG: Dr. Francisco Nicolau (China) <a href="mailto:fncrisconicolau@gmail.com">fncrisconicolau@gmail.com</a> Dr. Thameur Moalla (Tunisia) Eng. Farid Naggar (Egypt) ...	Team Leader, ICT Senior Expert  +200 Working Days	Team Leader of the e-Social Media Job Rapid Alert System & Employment Knowledge Management Information System project to design, develop and implement a comprehensive, multicultural and multilingual ICT platform to help and support the persons and the companies, worldwide: to post offers, job offers or employment offers targeting the potential users around the World, in a country-by-country basis. The platform also allows the potential workers to post their working skills, country-by-country, allowing the companies to hire them almost at once without any bureaucracies. The ICT platform is now live and it is a great success: growing automatically at a daily rate of more than 1000 new companies and users from the top 150 Countries around all the continents...
#58 1/8/2017 -31/12/2023	St. Kitts and Nevis (Caribbean)	European Commission Delegation / GFA Consulting Group GmbH of Germany – Mr. Christian Caspar, Tel: +494060306718	Team Leader, ICT Senior Expert  +200 Working Days	Team Leader of the e-Government (BPM) and Knowledge Management Information Technology project to design, develop, and implement a centralized, comprehensive and internationally comparable National Educational Qualifications Register (NQR) Website for the Government (Ministry of Education, ...) of St. Kitts and Nevis, according to the National Qualifications Framework NQF – project financed by the European Union Delegation in Barbados. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance and on the development of the e-business/e-commerce over the country and worldwide.

#57 14/11/2017- 21/11/2017	Algeria	European Commission Delegation / IBF Belgium – Mons. Alberto Martin-Ballester, Tel: +3222370900	Team Leader, ICT Senior Expert  5 Working Days	Team Leader of the e-Government Knowledge Management Information Technology project to purchase the information systems equipment for the Technical Assistance for the Support Program for the sustainable local government development and social actions of the Norwest of Algeria - UAP/PADSEL - Convention N° IEVP/2013/24628. ICT applied in the field of e-governance.
#56 5/9/2016 -31/12/2023	Barbados (Caribbean)	European Commission Delegation / IBF Belgique – Mons. Alberto Martin-Ballester, Tel: +3222370900	Team Leader, ICT Senior Expert  +60 Working Days	Team Leader of the e-Government Knowledge Management Information Technology project to design, develop, and implement centralized Information Systems (Buyers+ Sellers, Marketing) for the management of the Ministry of Agriculture and Fisheries for the Government (Ministry of Education, ...) of Barbados – project financed by the European Union Delegation in Barbados. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance and on the development of the e-business/e-commerce over the country and worldwide.
#55 1/8/2016 -31/7/2017	Philippines	European Commission/AECOM – M. Paloma Garrón, Skype: paloma.garron	Team Leader (TL), ICT Senior Expert  +40 Working Days	Team Leader of the e-Government e-Commerce (BPM) of the RASFF information system project (Rapid Alert System for Food and Feed). Definition of the national strategy, conception and implementation of the ICT systems architecture needed for the implementation of the RASFF web services. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance and on the development of the e-business/e-commerce over the country and worldwide.
#54 1/9/2015 -30/8/2016	UK, USA, France, Spain, Portugal	InMental Institute, Institut Inmental Moreira da Costa info@inmental.com	Expert Consultant, Team Leader, Expert Developer  +150 Working Days	Specialized Technical Assistance in JAVA for ANDROID ICT projects for the development of JAVA MEDICAL Applications for smart mobile phones, Tablets and Medical Devices with Android, iPhone/iTab/iPad for the global medical information society through Amazon APP Store, Google Play APP Store, Facebook, ....
#53 1/10/2014 -31/12/2023	Barbados (Caribbean)	European Commission Delegation / IBF Belgium – Mrs. Marion Le Boulch, Skype: leboulchmarion	Team Leader, ICT Senior Expert  +200 Working Days	Team Leader of the e-Government (BPM) and Knowledge Management Information Technology project to design, develop, and implement a centralized, comprehensive and internationally comparable National Educational Qualifications Register (NQR) Website for the Government of Barbados, according to the National Qualifications Framework NQF. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance and on the development of the e-business/e-commerce over the country and worldwide.
#52 11/8/2014- 18/9/2014	Burundi, Bujumbura	Ministry of Finance, Burundi Pasteur Mpawenimana Tel : +25779564102	Team Leader, ICT Senior Expert Consultant  7 Working Days	Technical Assistance in the analysis of the tender offers regarding the delivery, installation, configuration and implementation of a turn-key-solution for a 4G LTE large-band radio network, a telepresence network and a secured-private data network, VoIP, web, messaging and unified communication for the Finance Ministry (MdF) of the Burundi Government
#51 1/7/2014 -30/11/2014	Algeria	European Commission / Ministry of Superior Education and Scientific Research, Serge Genot serge.genot@cocktail.cc	SCRUM Master  30 Working Days	SCRUM Master for the Development (Java/Eclipse), Implementation of the complete integrated management information system (ERP) for the Ministry of Superior Education and Scientific Research of the Algerian Government under the sectorial reform of the superior education and scientific research founded by the European Commission for the Algerian Government. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance and on the development of the e-business/e-commerce over the country and worldwide.

#50 16/3/2014- 30/11/2014	Algeria	European Commission / Ministry of Superior Education and Scientific Research, Serge Genot serge.genot@cocktail.cc	BI Project Manager, Senior Business Intelligence Expert  50 Working Days	Implementation of the Business Intelligence and Decisional Information System integrated in the Development and Implementation of a complete integrated management information system (ERP) for the Ministry of Superior Education and Scientific Research of the Algerian Government under the sectorial reform of the superior education and scientific research founded by the European Commission for the Algerian Government. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance and on the development of the e-business/e-commerce over the country and worldwide.
#49 1/09/2013 -31/3/2014	Macau, Hong Kong, China	Fitini.NET Consulting Asia Natalino Jorge Tel : +(852)81799968	Project Manager, Senior Business Intelligence Expert	BPMpolice.Fitini.NET – Specialized Technical Assistance for the analysis and development of the (BPM) Business Intelligence Process Management (BPM, BPMN2.0, UML) in Chinese, Portuguese and English for the police investigation management information systems in Asia.
#48 18/10/2013- 27/10/2013	Burundi	MdF Burundi Pasteur Mpawenimana Tel : +25779564102	Senior Expert in Public Finance and Information ICT  10 Working Days	Technical Assistance in Public Finance and (IFMIS) integrated financial management information system of the Ministry of Finance in Burundi, for the purchase of a new IFMIS through an international tender. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance and on the development of the e-business/e-commerce over the country and worldwide.
#47 3/12/2012- 31/7/2013	Venezuela	Venezuela Police, ATOS Belgium+ONA/ Mr. Pedro Béjar pbejar@ona.gob.v e	Expert Consultant, Team Leader  128 Working Days	Specialized technical assistance for the analysis and development of the Business Process Management (BPM) and e-Government management information system of the Venezuela Research Police. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance.
#46 1/03/2012 -Present	Spain, France, Portugal	Institut Inmental Moreira da Costa info@inmental.co m	Expert Consultant, Team Leader +200 Working Days	Specialized Technical Assistance in JAVA for ANDROID IT projects for the development of JAVA applications for smart mobile phones with Android and iPhone for the global society through Facebook and Google Play.
#45 18/4/2010- 31/12/2011	Burundi	ECD Burundi, DFC España, MdF Burundi Pasteur Mpawenimana Tel : +25779564102	Public Finance information systems expert, Team Leader  +170 Working Days	Technical Assistance in Public Finance and (IFMIS) integrated financial management information system of the Ministry of Finance in Burundi: for the modernization of the Public Administration in Burundi. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance and on the development of the e-business/e-commerce over the country and worldwide.
#44 24/01/2011- 30/4/2012	Kyrgyzstan Republic	Kyrgyzstan Republic Customs, Crown Agents United Kingdom Mrs. Jamilya Turganova	Team Leader, Senior System Architect & Analyst  +200 Working Days	Systems Architectural Design and Leadership of a team of more than 20 IT Experts for the development and implementation of the Customs Management Information System of the Kyrgyzstan Republic. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance and on the development of the e-business/e-commerce over the country and worldwide.
#43 16/08/2010 -31/11/2011	El Salvador	Bill & Melinda Gates Foundation, World Savings Bank Institute, Fedecredito San Salvador Mrs. Weselina Angelow Tel : +3222111111	e-Banking Expert Consultant, Senior System Architect  +60 Working Days	Technical Assistance in the Systems Architecture, procurement and implementation of the Information Systems: (1) Automatic Teller Machines System, (2) Non-Banking Agents System and (3) Mobile Banking System in Fedecredito San Salvador, for the Bill & Melinda Gates Foundation and the World Savings Bank Institute. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Banking and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance and on the development of the e-business/e-commerce over the country and worldwide and e-banking.

#42 1/5/2009- 31/1/2011	Paraguay	ECD Paraguay, EurecnaEC Andrea Bellini Tel: +39 041 2919 <a href="mailto:bellini@eurecna.it">bellini@eurecna.it</a>	Project Manager, Senior Expert Consultant  +158 Working Days	Global e-Government (BPM, CRM, Workflow) Web Information System for the Paraguay Republic: Project Manager, Expert Consultant, Information Systems Architect of the E-Government (BPM, CRM, Workflow) Public Administration Modernization for the Presidency of the Republic of Paraguay, Ministry of Education and all the Ministries. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance and on the development of the e-business/e-commerce over the country and worldwide.
#41 5/7/2009- 21/9/2009	South Africa, Botswana (SADC), ...	ECD Botswana, ECA Spain Laura Turró, Tel.: +34932532244 <a href="mailto:international@qualityinstitute.com">international@qualityinstitute.com</a>	Senior Expert Consultant, Project Manager  +45 Working Days	Integrated Information Systems Architecture of the Management Information System of the Southern African Countries IT Customs SADC - Information Systems Architect for the SADC fault-tolerant mission critical system covering in real-time the 15 African Countries, members of the SADC Community - EU-EC/Meda European Commission project. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance and on the development of the e-business/e-commerce over the country and worldwide.
#40 1/6/2009- 30/6/2009	Syria	ECD Syria, ECA Spain / Gianmattia Lobina - Tel.: +34932532244 <a href="mailto:international@qualityinstitute.com">international@qualityinstitute.com</a>	Senior Expert Consultant, Project Manager  +30 Working Days	Free Open Source Management Information Systems for the Syrian Government - EU-EC/Meda European Commission project. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance and on the development of the e-business/e-commerce over the country and worldwide.
#39 19/12/2008 -31/5/2009	Burundi	World Bank, European Savings Banks Belgium, Ruppert Conrad, Tel.: +3222111111 <a href="mailto:conrad.ruppert@savings-banks.com">conrad.ruppert@savings-banks.com</a>	Expert Consultant  +100 Working Days	Information Systems Architecture and implementation of the global management Information system of the National Bank of Burundi (BRB) - FIRST Initiative, World Bank project. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance and on the development of the e-business/e-commerce over the country and worldwide.
#38 1/8/2008- 9/12/2008	Kosovo	ECD Kosovo, IBF Belgium, ECA Spain, Gianmattia Tel.: +34932532244 <a href="mailto:international@qualityinstitute.com">international@qualityinstitute.com</a>	Expert Consultant  +30 Working Days	Information System Web-RDBMS e-Government for the Finance Ministry TAX Administration: Expert Consultant, Information Systems Architect of the TAX Administration national database information system for the TAX Administration of the Kosovo Finance Ministry. Organizational system analysis development for ICT systems development. Delivery of digital business processes and organizational structures. e-Government. ICT applied in the field of e-governance.
#37 1/8/2007 -31/12/2007	Morocco	ECD Morocco, IBF Belgium Isabelle Jagiello Tel: +3222370905 <a href="mailto:jagiello@ibf.be">jagiello@ibf.be</a>	Project Manager  +80 Working Days	Information System Web-RDBMS e-Government for the Industry and Commerce Ministry: Project Manager, Expert Consultant, Information Systems Architect and coordinator of the development and implementation of the Internet and Intranet Website fully integrated with the national relational database information system of the Normalization and Accreditation Authority of the Ministry of Industry, Commerce and Economy Enhancement. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance and on the development of the e-business/e-commerce over the country and worldwide.
#36 1/7/2006- 31/8/2009 2/1/2011- 30/11/2011	Brazil,  Puerto Rico	Medical Equipment & Supplies de Puerto Rico: Nereida Rodriguez, Fitini.com: Supraneek Kasemsuk <a href="mailto:supraneek@fitinicafe.com">supraneek@fitinicafe.com</a>	Project Manager  +100 Working Days	South America implementation of e-Commerce Multilingual Information System Web-RDBMS for Fitini.com: Project Manager, Expert Consultant, Information Systems Architect and coordinator of the development and implementation of the Internet and Intranet Website information systems and integrated online database systems for the e-commerce information system of the brand Fitini.com.



#35 1/09/2007 -28/2/2008	Portugal Thailand, Spain, France, USA, UK	Fitini.com Supranee Kasemsuk <a href="mailto:supranee@fitinicafe.com">supranee@fitinicafe.com</a>	Project Manager  +60 Working Days	e-Commerce Multilingual Information System Web-RDBMS for the brand Fitini.com: Project Manager, Expert Consultant, Information Systems Architect and coordinator of the development and implementation of the Internet and Intranet Website information systems and integrated online database systems for the e-commerce information system of the brand Fitini.com.
#34 19/09/2007- 28/2/2008	Burundi	ECD Burundi, Loius Berger France, Mdf Burundi Pasteur Mpawenimana Tel : +25779564102	Expert Consultant  +80 Working Days	Information System for the Economy, Finance and Cooperation for Development Ministry: Expert Consultant, Architect of the Management Information Systems and of the IT Master Plan for the Burundi Ministry of Economy and Finances. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance and on the development of the e-business/e-commerce over the country and worldwide.
#33 8/09/2006- 31/12/2007	Egypt	ECD Egypt, Idc Belgium, ECA Spain, Gianmattia Lobina Tel.: +34932532244 <a href="mailto:international@qualityinstitute.com">international@qualityinstitute.com</a>	Project Manager  +160 Working Days	Information System Web-RDBMS e-Government for the Ministry of Finance / Customs: Project Manager, Expert Consultant, Information Systems Architect Chief and coordinator of the development and implementation of the Internet and Intranet Websites fully integrated with the national relational database information system of the Egyptian Finance Ministry/Customs Authority. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance and on the development of the e-business/e-commerce over the country and worldwide.
#32 29/8/2006 -31/12/2006	Chad	ECD Chad, DCF Spain, ECF Italy Giovanni Cappè Tel.: +390690146236 <a href="mailto:g.cappe@ecfspa.com">g.cappe@ecfspa.com</a>	Project Manager  +91 Working Days	Information System e-Government for the Ministry of Economy and Finance: Project Manager, Expert Consultant, Information Systems Architect Chief and coordinator of the information systems of the Chadian Finance Ministry. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance and on the development of the e-business/e-commerce over the country and worldwide.
#31 2/5/2006 -31/12/2006	Madagascar	Jirama Madagascar, Lahmeyer Germany Dr. Hermes Tel.: +496101551625 <a href="mailto:info@Lahmeyer.de">info@Lahmeyer.de</a>	Project Manager  +121 Working Days	Information System ERP for the Madagascar Water and Electricity Supply Company: Project Manager, Expert Consultant, Information Systems Architect Chief and coordinator of the information technology department with 76 persons for lahmeyer.de Germany in the re-engineering of the Madagascar Electricity and Water Supply Company. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance and on the development of the e-business/e-commerce over the country and worldwide.
#30 1/10/2005 -30/6/2006	Egypt	ECD Egypt, ECA Spain Gianmattia Lobina Tel.: +34932532244 <a href="mailto:international@qualityinstitute.com">international@qualityinstitute.com</a>	Expert Consultant  +100 Working Days	Information System e-Government for the Industry and Foreign Commerce Ministry: Expert Consultant and System Architect of the Management Information System for the Egyptian (MFTI) Ministry of Foreign Trade and Industry. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance and on the development of the e-business/e-commerce over the country and worldwide.
#29 2/5/2005- 24/8/2005	Benin	SOGES Belgium, ECD Benin	Project Manager  +60 Working Days	Information System e-Government for the Justice, Legislation and Human Rights Ministry: Project Manager, Expert Consultant and System Architect Chief of the Management Information System for the Benin Ministry of Justice. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance and on the development of the e-business/e-commerce over the country and worldwide.
#28 2005	Portugal	Evoluitech Portugal, Mercedes Benz Portugal	IBM AIX Trainer  5 Working Days	Professional Training Courses on IBM AIX for the Mercedes Benz group: Professional Computer Training Courses to the Computer department of MERCEDES BENZ in Lisbon: IBM Unix-Aix and Advanced Unix Administration for IBM servers.

#27 1/03/2005- 30/4/2005	Morocco	Thales EC France, ECD Morocco	Expert Consultant  +40 Working Days	Information System e-Government for the Justice Ministry: Expert Consultant and System Architect Chief of the Management Information System for the Morocco Ministry of Justice. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance and on the development of the e-business/e-commerce over the country and worldwide.
#26 1/09/2003 -30/11/2005 Support 31/12/2007	Tunisia	ECD Tunisia, ECF Italy Giovanni Cappè Tel.: +390690146236 <a href="mailto:g.cappe@ecfspa.com">g.cappe@ecfspa.com</a>	Project Manager  +200 Working Days	Information System e-Government for the Ministry of Finances / Insurances Committee: Project Manager, Expert Consultant and System Architect Chief of one Management Information System for all the Insurance Companies and for the Insurance Comity of the Ministry of Finance of Tunisia. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance and on the development of the e-business/e-commerce over the country and worldwide.
#25 1/4/2003 -31/7/2003 Support 31/10/2005	Ethiopia	ECD Ethiopia, ECF Italy Giovanni Cappè Tel.: +390690146236 <a href="mailto:g.cappe@ecfspa.com">g.cappe@ecfspa.com</a>	Project Manager  +66 Working Days	Information System e-Government for the Finance Ministry and Ethiopia National Bank: Project Manager, Expert Consultant, Systems Architect Chief and responsible for the IT Procurement of the Management Information System of the National Bank of Ethiopia - EU-EC/Meda/ACP states European Commission Project. Organizational system analysis development and ICT systems development. ICT applied in the field of e-governance.
#24 2/1/2002- 31/3/2003	Portugal	LogAdm Portugal	Project Manager  +60 Working Days	Information System Web-RDBMS e-Commerce for LogAdm: Consultant and Developer of IT Projects - Installation, Administration, Training, Technical Support and Maintenance of the LogAdm e-Business Projects.
#23 1/10/2001- 31/12/2002	Portugal	AtosOrigin Portugal, Circulo de Leitores	Expert Consultant  +80 Working Days	Information System Web-RDBMS e-Commerce for the Circulo de Leitores Media Retailer: Consultant, System/Database Administrator and Developer of IT Projects - Installation, Administration, Training, Technical Support and Maintenance of the Circulo dos Leitores.
#22 1/10/2001- 31/12/2002	Portugal	AtosOrigin Portugal, Philips Portugal	Project Manager  +80 Working Days	Information System Web-RDBMS e-Commerce for Philips Portugal: Project Manager and Developer of IT Internet Projects - Installation, Administration, Training, Technical Support and Maintenance of the Philips Portugal Home Page.
#21 1/10/2001- 31/12/2002	Portugal	AtosOrigin Portugal, BCP Bank	Project Manager  +60 Working Days	Information System Web-RDBMS e-Commerce for the BCP Bank / Médis Medical insurance: Project Manager, Expert Consultant and Developer of e-Business Project - Installation, Administration, Training Technical Support and Maintenance for e-Business Project for the BCP - Portuguese Commercial Bank in Lisbon.
#20 1/2/2000- 30/9/2001	Spain	AtosOrigin Spain, TELEFONICA	Project Manager  +200 Working Days	Information System Web-RDBMS, e-Commerce, Security for the TELEFONICA Group: Project Manager, Expert Consultant and Developer of Mobile Internet Services, Wireless Services, e-Business Projects and Security Projects - Installation, Administration, Training Technical Support and Maintenance of Telecom Services and IT Projects for TELEFONICA Group in Madrid.
#19 1/9/1999- 31/12/1999	Spain	AtosOrigin Spain, BBVA Bank	Project Manager  +60 Working Days	Information System Web-RDBMS, e-Commerce for the BBVA Bank: Project Manager, Expert Consultant and Developer of e-Business Project - Installation, Administration, Training Technical Support and Maintenance for e-Business Project for the BBVA - Argentaria Bank in Madrid.
#18 1/7/1999- 31/12/2000	Portugal	AtosOrigin Portugal, AXA Group	Project Manager  +140 Working Days	Information System Web-RDBMS e-Commerce for AXA Group: Project Manager, Information Systems Architect Chief and Coordinator of all the IT Project Managers of all the IT Projects of AXA Insurance Group in Lisbon - Project Management, Installation, Administration, Training Technical Support and Maintenance of the AXA Insurance Group in Lisbon IT Projects.
#17 1/7/1999- 31/12/1999	Portugal	AtosOrigin Portugal, Optimus Mobile	Project Manager  +60 Working Days	Information System for the Billing System of the OPTIMUS Mobile Telecom: Project Manager and Developer - Installation, Administration, Training Technical Support and Maintenance of the Billing System of Optimus Telecom in Lisbon.

#16 19/07/1990-31/3/1999 (1996-1999)	China, Macau	Fis Macau, Macau Government	Project Manager (with Team) +280 Working Days	Wide Area Networks and Local Area Networks for the Macau Government: Project Manager & Information Systems Architect Chief - Installation, Administration, Training, Technical Support and Maintenance of the Macau Government telecom networks. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance and on the development of the e-business/e-commerce over the country and worldwide.
#15 19/07/1990-31/3/1999 (1996)	China, Macau	Fis Macau, Macau Government	Project Manager (with Team) +220 Working Days	Global Electronic Mailing Information System for the Macau Government: Project Manager & Information Systems Architect Chief - Installation, Administration, Training, Technical Support and Maintenance of the Government Electronic Mailing (first Sun SPARCcenter 2000 in Asia) - Sun, Sybase, IBM DB2. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government and Business Process Management (BPM) software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance and on the development of the e-business/e-commerce over the country and worldwide.
#14 19/07/1990-31/3/1999 (1993-1999)	China, Macau	Fis Macau, CTM Macau	Project Manager (with Team) +1400 Working Days	Information Servers Systems for the Macau Internet Service Provider (ISP) CTM: Project Manager, Technical Support, Trainer - Installation, Administration, Training, Technical Support and Maintenance of the Information Systems of the Macau Telecommunications Company.
#13 19/07/1990-31/3/1999 (1993-1996)	China, Macau	Fis Macau, Macau University	Project Manager (with Team) +880 Working Days	Information Servers Systems for the Macau University Internet services and databases: Project Manager, Technical Support, Trainer - Installation, Administration, Training, Technical Support and Maintenance of the Information Systems of the Macau University.
#12 19/07/1990-31/3/1999 (1993-1999)	China, Macau, Hong Kong	Fis Macau, SUN Hong Kong	Project Manager (with Team) +1400 Working Days	Sun Microsystems Technical Partner: Regional Technical Support Service Partner for Sun Microsystems in Macau (Sun Service Partner) - responsible for the Installation, Training, Technical Support and Maintenance of all SUN Microsystems hardware and software.
#11 19/07/1990-31/3/1999 (1992-1994)	China, Macau	Fis Macau, Macau Judiciary Police	Project Manager (with Team) +660 Working Days	Information System and research criminal databases for the Macau Judiciary Police: Project Manager & Information Systems Architect Chief - Installation, Administration, Training, Technical Support and Maintenance of the Integrated Information System Project of the Macau Judiciary Police. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government software development of e-governance system. ICT applied in the field of e-governance.
#10 19/07/1990-31/3/1999 (1993-1995)	China, Macau	Fis Macau, Macau Government	Project Manager (with Team) +660 Working Days	Information System for the Macau Government Communications Bureau: Project Manager & Information Systems Architect Chief - Installation, Administration, Training, Technical Support and Maintenance of the Macau Government Communications Bureau. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance.
#9 19/07/1990-31/3/1999 (1994-1996)	China, Macau	Fis Macau, UNU - IIST Macau	Project Manager (with Team) +660 Working Days	Information Systems, United Nations University International Institute Software Technology: Project Manager & Information Systems Architect Chief - Installation, Administration, Training, Technical Support and Maintenance of the Information Systems of the International Institute Software of the United Nations University in Macau.
#8 19/07/1990-31/3/1999 (1994-1997)	China, Macau	Fis Macau, Macau Jetfoils Terminal	Project Manager (with Team) +880 Working Days	Public Multi-lingual Information System for the Macau Jetfoils Terminal: Project Manager & Information Systems Architect Chief - Design, Development, Installation, Administration, Training, Technical Support and Maintenance of the Multi-lingual Integrated Information System of the Macau JetFoil Terminal.
#7 19/07/1990-31/3/1999 (1993-1999)	China, Macau	Fis Macau, Macau Incineration Power Plant	Project Manager (with Team) +1400 Working Days	Maintenance and Stocks Management Information System for Incineration Power Plant: Project Manager & Information Systems Architect Chief - Installation, Administration, Training, Technical Support and Maintenance of the Macau Incineration Power Plant.
#6 19/07/1990-31/3/1999 (1993-1996)	China, Macau	Fis Macau, Macau Water Supply Company	Project Manager (with Team) +880 Working Days	Information Systems and WAN/LAN networks for the Macau Water Supply Company: Project Manager & Information Systems Architect Chief - Installation, Administration, Training, Technical Support and Maintenance of the Integrated Information System of the Macau Water Supply Company of the French Group Lyonnaise des Eaux.



#5 19/07/1990- 31/3/1999 (1991-1998)	China, Macau, Hong Kong	Fis Macau, Oracle Hong Kong	Project Manager (with Team) +1600 Working Days	ORACLE Technical Partner: Regional Technical Oracle Support Partner in Macau for Installation, Administration, Training, Technical Support and Maintenance - Oracle Financials, Oracle RDBMS.
#4 19/07/1990- 31/3/1999 (1991-1997)	China, Macau	Fis Macau, Macau Deutch Bank	Project Manager (with Team) +200 Working Days	Technical support for the Macau Deutch Bank information systems and networks: Due to a Worldwide project of Unisys in the Deutch Bank: I was the Unisys Service Partner in Macau, then I was involved in the Installation, Administration, Training, Technical Support of the MIS of Deutch Bank in Macau, Asia
#3 19/07/1990- 31/3/1999 (1990-1997)	China, Macau, Hong Kong	Fis Macau, Unisys Hong Kong	Project Manager (with Team) +1400 Working Days	UNISYS Technical Partner: Regional Technical Unisys Support Partner in Macau for Installation, Administration, Training, Technical Support.
#2 2/2/1987- 30/6/1990	China, Macau	Macau Electricity Company CEM	Project Manager, Functional Analyst, Programmer  +1000 Working Days	Management Information System Development (ERP) for the Macau Electricity Company: Project Manager, System Analyst and Programmer for the Macau Electricity Company - Data General, AOS/VS, Oracle, Cobol, Basic, Pascal, Paradox, Foxpro.
#1 1/06/1985- 31/7/1987	China, Macau	Macau Government	Team Leader, Functional Analyst, Programmer  +320 Working Days	Macau Education Department Information system: Creator, Co-coordinator of the Computer Centre of the Macau Government Education Department: Installation, Administration, Training, Technical Support and Maintenance of the Integrated Information System - Wang VS, IBM PC, Cobol, Basic. Organizational system analysis development and ICT systems development. Delivery of digital business processes and organizational structures. e-Government software development of e-governance system via Internet to citizens. ICT applied in the field of e-governance.

**Membership in Professional Associations and Publications:** Member of the Association of European Inventors (AEI), Founder of the Association Ibero-American of Inventors (AIAI). Inventor awarded with two Silver Medals, IENA 2001 Nuremberg and Geneva 2008. And with several Invention Patens registered in Portugal, European Patent Office, United States, Canada, Australia...

**Language skills** (Indicate competence on a scale of 1 to 5: 1 - excellent; 5 - basic):

Language	Reading	Speaking	Writing
English, Portuguese, French, Spanish	1	1	1
German	3	3	3

**Adequacy for the Assignment:**

Detailed Tasks Assigned on Consultant's Team of Experts:	Reference to Prior Work/Assignments that Best Illustrates Capability to Handle the Assigned Tasks
<b>Qualifications and skills:</b>	The Expert fulfils and exceeds all the requirements for the Education Background by having also more than 25 years of proven qualifications and skills in more than 50 projects directly related with the present project requirements. The Expert has an education background and experience equivalent to a PHD Degree in Computer Science & Information Systems, Business and Public Management and other appropriate qualifications related with the fields of competence assigned
<b>- A Master's degree or its equivalent in Computer Science, Information Systems, Public and Business Administration or other scientific or technical discipline</b>	Yes! - CV section 6. Education: Master Business Administration Degree in European Studies; Master Degree in Public Administration & Management, Information Systems, Computer Science; Bachelor Degree in Engineering. Completely fulfilling the education/training requirements by having University qualifications in relevant degrees and professional training with demonstrated familiarity with Computer Science and Information Systems theory, practice, industry standards, and technologies.
<b>- Fluent in English, French, Spanish and Portuguese, both written and spoken</b>	Yes! - Please see section 14 Professional Experience in CV all the projects from #1 to #65. Completely fulfilling the language requirement by being Fluent in English, French, Portuguese and Spanish.
<b>- Demonstrated communications skills and the ability to interact with high level officials and development partners</b>	Yes! - Please see section 14 Professional Experience in CV all the projects from #1 to #65. Completely fulfilling the demonstrated communications skills requirements by having more than 25 years of general and specific professional experience in more than 50 projects in the public sector consulting, local administration, good governance and municipal policies precisely using the communications skills and the ability to interact with high level officials and partners.
<b>General professional experience:</b>	The Expert fulfils and exceeds all the requirements for the General Professional Experience by having also more than 25 years of General Professional Experience in more than 50 projects directly related with the present project requirements.
<b>- At least 15 years of professional experience in an analytical role (ideal background include: a similar research and prospecting role in market intelligence, web company, a data-based consulting role, or other data strategy type positions) and in performing IT needs assessment for</b>	Yes! - Please see section 14 Professional Experience in CV all the projects from #1 to #65. Completely fulfilling the requirement of general and specific professional experience during more than 25 years in more than 50 projects in analytical roles (similar research and prospecting roles in market intelligence, web companies, data-based consulting roles, and data strategy type positions) and in performing IT needs assessment for complex and multi-layered institutions/projects

<b>complex and multi-layered institutions/projects</b>	
<b>Specific professional experience:</b>	The Expert fulfils and exceeds all the requirements for the Specific Professional Experience by having also more than 25 years of Specific Professional Experience in more than 50 projects directly related with the present project requirements.
<b>- Proven experience in the assessment and design the ICT workflow and data/knowledge management tools and mechanisms</b>	Yes! - Please see section 14 Professional Experience in CV all the projects from #1 to #65. Completely fulfilling the requirement of proven experience in the assessment and design the ICT workflow and data/knowledge management tools and mechanisms by having more than 25 years in more than 50 projects of proven experience in such projects.
<b>- Experience in the design of databases</b>	Yes! - Please see section 14 Professional Experience in CV all the projects from #1 to #65. Completely fulfilling the requirement of experience, during more than 25 years in more than 50 projects, in the design of databases, because the majority of the projects that the expert was/is involved with, include that qualification skill
<b>- Experience in definition and evaluation of user requirements in the selection or development and implementation of complex IT systems</b>	Yes! - Please see section 14 Professional Experience in CV all the projects from #1 to #65. Completely fulfilling the requirement of experience, during more than 25 years in more than 50 projects, in definition and evaluation of user requirements in the selection or development and implementation of IT systems, because the majority of the projects that the expert was/is involved with, include that skill
<b>- Ability to estimate IT project effort, costs, and schedules, and to prepare project proposals</b>	Yes! - Please see section 14 Professional Experience in CV all the projects from #1 to #65. Completely fulfilling the requirement of ability, during more than 25 years in more than 50 projects, to estimate IT project effort, costs, and schedules, and to prepare project proposals, because the majority of the projects that the expert was/is involved with, include that qualification skill
<b>- Experience in best practice implementation modelling including documenting and analysing IT procedures and workflows, process reengineering</b>	Yes! - Please see section 14 Professional Experience in CV all the projects from #1 to #65. Completely fulfilling the requirement of experience, during more than 25 years in more than 50 projects, in best practice implementation modelling including documenting and analysing IT procedures and workflows, process reengineering, because the majority of the projects that the expert was/is involved with, include that qualification skill
<b>- The Expert has complete professional integrity: being fully independent and free from conflicts of interest in the responsibilities related with the project.</b>	Yes!
<b>ICT Master Planning and Global Information Systems Architecture - Technical Assistance in the Systems Architecture, procurement and implementation of the Information Systems:</b>	<b>2024-present: #65 Rwanda Government</b> , #58 Government St. Kitts and Nevis (Caribbean) 2017, #57 European Commission Algeria 2017, #56 Government Barbados (Caribbean) 2016, #55 Government Philippines 2016, #53 Government Barbados (Caribbean) 2014, #52 Ministry of Finance Burundi 2014, #51/#50 Government Algeria 2014, #48 Ministry of Finance Burundi 2013, #47 Venezuela Police Business Processes Management Information System 2012-2013, #45 Ministry of Finance Burundi 2010-2011, #44 Ministry of Finance /Customs Kirghizstan 2011; 2010-2011: Technical Assistance in the Systems Architecture, procurement and implementation of the Information Systems for the Automatic Teller Machines System, Non-Banking Agents System and Mobile Banking System in Fedecredito San Salvador, for the Bill & Melinda Gates Foundation and the World Savings Bank Institute; 2010-2011: Technical Assistance in Public Finance and (IFMIS) integrated financial management information system of the Ministry of Finance in Burundi; 2009-2010: E-Government (BPM, CRM, Workflow) Public Administration Modernization for the Presidency of the Republic of Paraguay and all the Ministries, architecture, development and implementation; 2009: Management Information System Architect to integrate the IT Customs of the Southern African Countries SADC; 2009: Free Open Source MIS for the Syrian Government; 2009: Information Systems Architecture and implementation of the global management Information system of the National Bank of Burundi; 2008: information Systems Architect for the TAX Information System of the Ministry of Finance of Kosovo; Information Systems Architect for the Ministry of Industry and Commerce of Morocco; 2007: Information Systems and IT Master Plan Architect for the Ministry of Economy, Finances and Cooperation to Development of Burundi; 2006-2007: Information Systems Architect for the Ministry of Finance of Egypt / Customs Authority Internet + Intranet Websites; 2006: Information Systems Architect for the Ministry of Finances of Chad; 2006: Information Systems Architect and coordinator of the computer department with 76 technicians for Lahmeyer.de from Germany in the organizational re-engineering project of the Electricity and Water Supply Company in Madagascar; 2005-2006: Information Systems Architect for the Ministry of the Exterior Commerce and Industry of Egypt; 2005: Information Systems Architect for the Ministry of Justice, Legislation and Human Rights of Benin; 2005: Information Systems Architect for the Morocco Justice Ministry; 2003-2005-2007: Information Systems Architect for an application software for all the Insurance Companies and for the Insurance Comity of the Tunisia Finance Ministry; ...;
<b>ICT Project Manager - ICT Team Leader: ICT Team Leader, systems architecture, development and installation of Servers, Software, Applications, Networks LAN/WAN, Database Administration, Systems Administration, Technical Support, IT Security, Training:</b>	<b>2024-present: #65 Rwanda Government</b> , #58 Government St. Kitts and Nevis (Caribbean) 2017, #57 European Commission Algeria 2017, #56 Government Barbados (Caribbean) 2016, #55 Government Philippines 2016, #53 Government Barbados (Caribbean) 2014, #52 Ministry of Finance Burundi 2014, #51/#50 Government Algeria 2014, #48 Ministry of Finance Burundi 2013, #47 Venezuela Police Business Processes Management Information System 2012-2013, #45 Ministry of Finance Burundi 2010-2011, #44 Ministry of Finance /Customs Kirghizstan 2011: Systems Architectural Design and Leadership of a team of more than 20 IT Experts for the development and implementation of the Customs Management Information System of the Kyrgyzstan Republic; 2009-2010: E-Government (BPM, CRM, Workflow) Public Administration Modernization for the Presidency of the Republic of Paraguay and all the Ministries, architecture, development and implementation; 2007-2008: Information Systems Architect for the Ministry of Industry and Commerce of Morocco; 2006-2007: Information Systems Architect for the Ministry of Finance of Egypt / Customs Authority Internet + Intranet Websites; 2006: Information Systems Architect for the Ministry of Finances of Chad; 2006: Information Systems

	<p>Architect and coordinator of the computer department with 76 technicians for Lahmeyer.de from Germany in the organizational re-engineering project of the Electricity and Water Supply Company in Madagascar; 2005: Information Systems Architect for the Ministry of Justice, Legislation and Human Rights of Benin; 2003-2005-2007: Information Systems Architect for an application software for all the Insurance Companies and for the Insurance Comity of the Ministry of Finance of Tunisia; 2000-2003: Project Manager, Expert Consultant, Systems Architect Chief and responsible for the IT Procurement of the Management Information System for the e-Government for Bosnia-Herzegovina Brčko District Government; 1999-2000: LogAdm e-Commerce Projects, Portugal; 1999-2000: Circulo dos Leitores, Portugal; 1999-2000: TELEFONICA, Spain; 1999-2000: AXA Insurance Group, Portugal; 1999: Optimus Telecom, Portugal; 1996-1997: Macau Government WAN/LAN Global Networking; 1996: Macau Government Global Electronic Mail System; 1993-1999: SUN Microsystems Partner, Macau; 1992-1994: Macau Judiciary Police - Systems Architecture and Development of the entire Police Management Information System; 1993-1995: Macau Government Communications Bureau; 1994-1996: United Nations University - International Institute for Software Technology, Macau; 1994-1997: Information System of the Macau Jetfoils Terminal Pear; 1993-1999: Macau Incineration Power Plant - Général des Eaux Group, Macau; 1993-1996: Macau Water Supply Company - Lyonnaise des Eaux Macau; 1991-1998: Oracle Partner, Macau; 1991-1997: Deutch Bank, Macau; 1990-1997: Unisys Partner, Macau; ...;</p>
<p><b>E-Government Information Systems Development, BPM, Web (HTTP) Internet-Intranet-RDBMS, e-Commerce: : 2024-present:</b></p>	<p><b>#65 Rwanda Government</b>, #58 Government St. Kitts and Nevis (Caribbean) 2017, #57 European Commission Algeria 2017, #56 Government Barbados (Caribbean) 2016, #55 Government Philippines 2016, #53 Government Barbados (Caribbean) 2014, #52 Ministry of Finance Burundi 2014, #51/#50 Government Algeria 2014, #48 Ministry of Finance Burundi 2013, #47 Venezuela Police Business Processes Management Information System 2012-2013, #45 Ministry of Finance Burundi 2010-2011, #44 Ministry of Finance /Customs Kirghizstan 2011; 2012-2013 Team Leader and specialized technical assistance for the analysis and development of the Business Process Management (BPM) and e-Government management information system of the Venezuela Research Police; 2009-2010: E-Government (BPM, CRM, Workflow) Public Administration Modernization for the Presidency of the Republic of Paraguay and all the Ministries, architecture, development and implementation; IT Project Manager and Developer of more than 100 websites Worldwide from 1994 and 2008, integrating Internet sites, Intranet sites and online RDBMS information systems for e-Government, e-Banking, e-Insurance, e-Commerce, e-Tourism, e-News, Internet TV and Radio, Online Entertainment; 2007-2008: Information Systems Architect for the Ministry of Industry and Commerce of Morocco; 2006-2007: Information Systems Architect for the Ministry of Finance of Egypt / Customs Authority Internet + Intranet Websites; 2003-2005-2007: Information Systems Architect for an application software for all the Insurance Companies and for the Insurance Comity of the Ministry of Finance of Tunisia; ... ;</p>
<p><b>Information Systems Developments for e-Insurance, e-Banking, e-Telecoms:</b></p>	<p><b>2024-present: #65 Rwanda Government</b>, #58 Government St. Kitts and Nevis (Caribbean) 2017, #57 European Commission Algeria 2017, #56 Government Barbados (Caribbean) 2016, #55 Government Philippines 2016, #53 Government Barbados (Caribbean) 2014, #52 Ministry of Finance Burundi 2014, #51/#50 Government Algeria 2014, #48 Ministry of Finance Burundi 2013, #47 Venezuela Police Business Processes Management Information System 2012-2013, #45 Ministry of Finance Burundi 2010-2011, #44 Ministry of Finance /Customs Kirghizstan 2011; 2010-2011: Technical Assistance in the Systems Architecture, procurement and implementation of the Information Systems: (1) Automatic Teller Machines System, (2) Non-Banking Agents System and (3) Mobile Banking System in Fedecredito San Salvador, for the Bill &amp; Melinda Gates Foundation and the World Savings Bank Institute; 2003-2005-2007: Information Systems Architect for an application software for all the Insurance Companies and for the Insurance Comity of the Ministry of Finance of Tunisia; 2003: National Bank of Ethiopia; 2001-2002: BCP – Portuguese Commercial Bank, Portugal; 2000-2001: TELEFONICA, Spain; 1999-2000: BBVA - Argentaria Bank, Spain; 1999-2000: AXA Insurance Group, Portugal; 1991-1997: Deutsche Bank, Macau; ... ;</p>
<p><b>Certified ICT Trainer / Professional ICT Training Courses:</b></p>	<p><b>2024-present: #65 Rwanda Government</b>, #58 Government St. Kitts and Nevis (Caribbean) 2017, #57 European Commission Algeria 2017, #56 Government Barbados (Caribbean) 2016, #55 Government Philippines 2016, #53 Government Barbados (Caribbean) 2014, #52 Ministry of Finance Burundi 2014, #51/#50 Government Algeria 2014, #48 Ministry of Finance Burundi 2013, #47 Venezuela Police Business Processes Management Information System 2012-2013, #45 Ministry of Finance Burundi 2010-2011, #44 Ministry of Finance /Customs Kirghizstan 2011; 2005: Training of IBM AIX for the Mercedes-Benz Group in Portugal; 1985-2002: Information Technology Training Courses for Adults; 1985-1999: Professional Training Courses (Hong Kong, Macau, China); 1985-1990: Founder of the Macau Government Computer Training centre; ... .</p>

Skill	Level	Last used	Experience
<p>The Expert has academic degrees and post-graduations in relevant disciplines for the Project in Business Management, Public Administration, computer science, engineering, telecommunications, economics, and also holds TWO Master Degree and a MATRISE, besides equivalent qualifications in ICT. The Expert has more than 25 years of specifically related <b>RELEVANT EXPERIENCE to the fields of the present project.</b></p>	Expert	Currently Used	+25 years
<p>Cutting-edge skills and high-level professional knowledge with more than 25 years of proven work experience in the field of information technology/ERP/IT System administration/ IT System management/e-Business/e-Commerce/ including leadership role and managing a team of professionals.</p>	Expert	Currently Used	+25 years
<p>More than 25 years of experience in developing ICT projects with demonstrating experience in successfully implementing of similar ICT projects in construction and many other fields:</p>	Expert	Currently Used	+20 years

Proven experience of managing information technology/ MIS / Web-based architecture including leadings of professional teams; - Hands-on experience with XML, Web Services concepts such as XML Security and Java based programming; - Proven experience with presentation scripting such as JSP, HTML, and JavaScript; - Proven experience with Software component design and management; - Proven experience with Working knowledge in MS SQL database management system;			
More than 25 years of experience working at a senior level ICT position	Expert	Currently Used	+25 years
More than 25 years of very relevant experience in ICT project management and evaluation	Expert	Currently Used	+25 years
Exceptional interpersonal skills, including teamwork, facilitation and negotiations	Expert	Currently Used	+25 years
Strong and demonstrable leadership skills	Expert	Currently Used	+25 years
Proven track record working with senior management up to the Board level	Expert	Currently Used	+25 years
Excellent written and verbal communication skills	Expert	Currently Used	+25 years
Excellent planning and communications skills in English, French, Portuguese and Spanish	Expert	Currently Used	+25 years
Excellent use of Project Management software	Expert	Currently Used	+25 years
Knowledge of business process reengineering principles and processes	Expert	Currently Used	+25 years
Knowledge of Enterprise Architecture framework and principles	Expert	Currently Used	+25 years
More than 25 years of experience conducting readiness, maturity and risk assessments related to business and ICT	Expert	Currently Used	+25 years
Good working knowledge of value chain analysis, enterprise architecture, human resource management, governance and metrics	Expert	Currently Used	+25 years
Track record and ability to apply multiple technical solutions to different business scenarios	Expert	Currently Used	+25 years
Ability to translate business needs to technical requirements	Expert	Currently Used	+25 years

Other Skills	Level	Last used	Experience
Expert in IT public administration innovation for E-Governments and Ministries of Finance	Expert	Currently Used	+25 years
Project Manager (BPM, CRM, Workflow): e-Government, e-Banking, Insurance, Telecom	Expert	Currently Used	+23 years
SCRUM Master, Senior SCRUM Expert for large ICT projects: e-Government, e-Banking, Insurance	Expert	Currently Used	8 years
Information Systems Architect: Mobile Banking, Automatic Teller Machines, Non-Banking Agents	Expert	Currently Used	5 years
Information Systems Architect: e-Government, e-Banking, Insurances	Expert	Currently Used	18 years
Business Intelligence, Business Systems Analyst: Oracle Case	Expert	Currently Used	+15 years
JAVA, ECLIPSE, NetBeans, Android, Tibco, ColdFusion, Intranet/ Internet-Web Projects, C	Good	Currently Used	+15 years
ORACLE, Sybase, DB2, MS-SQL Server, MySQL	Expert	Currently Used	+21 years
Database Administrator, Unix System Administrator	Expert	Currently Used	+18 years
Intellectual Property: Patents, Trademarks, Copyrights	Expert	1 year ago	+8 years

- **Present position:** IT Project Manager, SCRUM Master, Management Information Systems Consultant, Enterprise Systems Architect, System & Database Administrator, System Analyst, Systems Advanced Developer/Programmer, Intellectual Property Expert.
- **Years of experience:** +25 years in Information Technology and MIS fields.
- **Specific Country experience:**

Country:	Periods:	Country:	Periods:	Country:	Periods:
Rwanda	2024–Present	Angola	2023–Present	Mozambique	2023–Present;1970-1978
Nigeria	2019–Present	Burkina Faso	2019–Present	ECOWAS (CEDEAO)	2019–Present
St. Kitts and Nevis	2017–2018	Philippines	2016–Present	Barbados	2014–Present
Venezuela	2012–2013	Algeria	2014–Present	Kyrgyzstan	2011
Paraguay	2009–2011	El Salvador	2010–2011	Kosovo	2008–2009
Syria	2009	Burundi	2007–2014	Thailand	2007–Present
Tunisia	2003–2007	Botswana, South Africa, SADC	2009–2010	Brazil, Porto Rico	2006–2011
Madagascar, Chad	2006	Niger	2010	Hong Kong	1985–2014
Egypt	2005–2007	Benin	2005	China PRC	1985–2014
Morocco	2005–2008	Ethiopia	2003–2005	Macau	1985–Present
Spain	1999–2016	France, US, UK	2007–Present	Portugal	1999–Present

**Expert Contact Information:** (fitini@fitini.net)

**Certification:**

I, Dr. Fortunato Da COSTA, the undersigned, certify to the best of my knowledge and belief that

- (i) This CV correctly describes my qualifications and experience
- (ii) I am not employed by the Executing or the Implementing Agency
- (iii) In the absence of medical incapacity, I will undertake this assignment for the duration and in terms of the inputs specified for me in Form TECH 6 provided team mobilization takes place within the validity of this proposal.
- (iv) I was not part of the team who wrote the terms of reference for this consulting services assignment
- (v) I am not currently debarred by a multilateral development bank
- (vi) I certify that I have been informed by the firm that it is including my CV in the Proposal for the {name of project and contract}. I confirm that I will be available to carry out the assignment for which my CV has been submitted in accordance with the implementation arrangements and schedule set out in the Proposal.

Or [If CV is signed by the firm's authorized representative and the written agreement attached]

(vi) I, as the authorized representative of the firm submitting this Proposal for the {name of project and contract}, certify that I have obtained the consent of the named expert to submit his/her CV, and that I have obtained a written representation from the expert that s/he will be available to carry out the assignment in accordance with the implementation arrangements and schedule set out in the Proposal.

I understand that any willful misstatement described herein may lead to my disqualification or dismissal, if engaged.

\_\_\_\_\_ Date: \_\_\_\_\_ / \_\_\_\_\_ /20XX  
 [Signature of expert or authorized representative of the firm]<sup>1</sup> Day/Month/Year

Full name of authorized representative: \_\_\_\_\_

<sup>4</sup> This CV can be signed by a senior representative of the Consultant provided during proposal submission. If the Consultant's proposal is ranked first, a copy of the CV signed by the expert and/or specialist must be submitted to the Client prior to the commencement of contract negotiations.